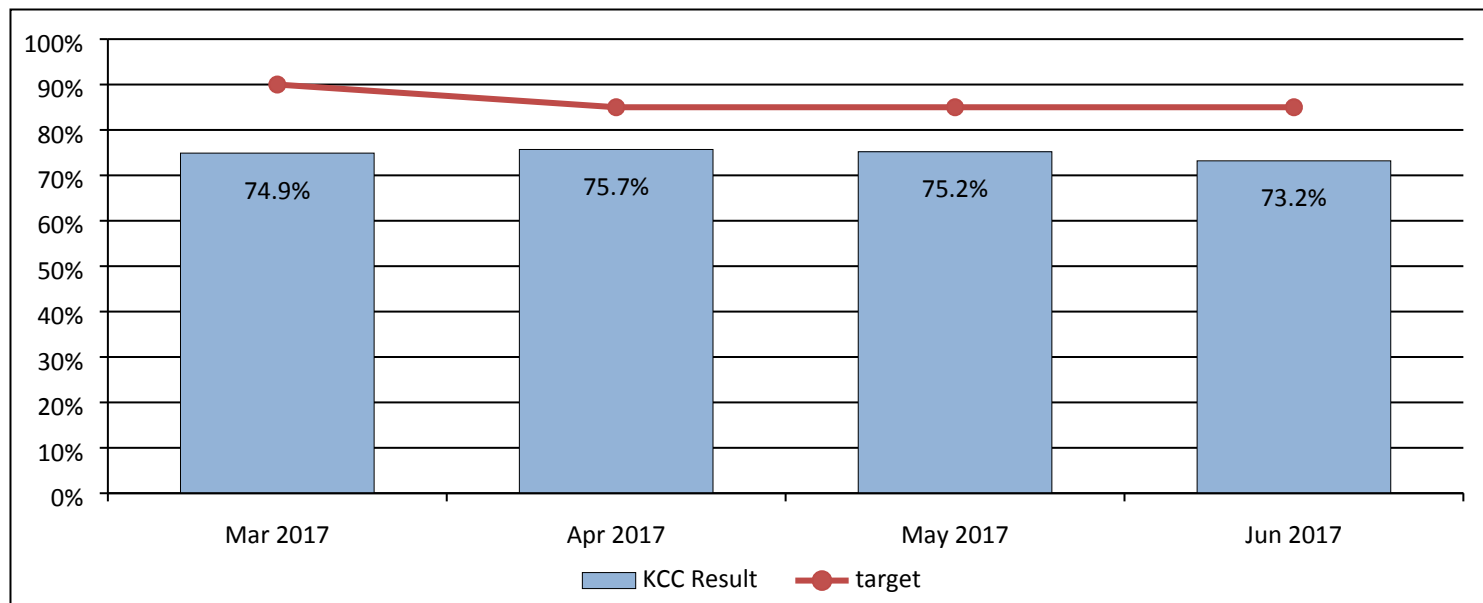


## % of Returner Interviews completed within 3 working days

**Red**

Cabinet Member	Roger Gough	Director	Philip Segurola
Portfolio	Children, Young People and Education	Division	Specialist Children's Services



Trend Data – Month End	Mar 2017	Apr 2017	May 2017	Jun 2017
KCC Result	74.9%	75.7%	75.2%	73.2%
Target	90.0%	85.0%	85.0%	85.0%
RAG Rating	<b>Red</b>	<b>Amber</b>	<b>Amber</b>	<b>Red</b>

### Commentary

Performance for the percentage of Returner Interviews carried out within 3 working days of a child/young person being located following a missing incident has remained between 68% and 76% for the last 12 months.

Although there is an expectation that Returner Interviews will be conducted within 72 hours there is no national or regional benchmarking data available. The absence of benchmarking data makes it difficult to assess Kent's performance but a local target of 85% has been set to drive up the timeliness of these Returner Interviews. This target has been reduced from the previous target of 90% which was felt to be unrealistic given the challenges and the performance rates for 2016/17.

At 73.2%, performance for this measure is 1.8% away from moving within the Amber banding.

Of those outside of the 3 day timescale an additional 16.5% had a Returner Interview completed, providing a

total completion rate of 89.7%.

---

**Data Notes**

**Target:** 85% (RAG Bandings: Below 75% = Red, 75% to 85% = Amber, 85% and above = Green)

**Tolerance:** Higher values are better

**Data:** Figures shown are based on a rolling 12 month period. The result for Apr 2017 for example shows performance for May 2016 to Apr 2017.

**Data Source:** Liberi